

Ellinet Ethernet installation instructions

Necessary devices

In an apartment using Ethernet-technology, you need to acquire an Ethernet router to use Ellinet. Such routers are available at home appliance stores, online stores, as well as internet service providers' storefronts. You can identify a VDSL-modem from the connector ports, which may look like the ones in picture 1 below. Alternatively, if your device has an ethernet port, you can plug it straight in to the RJ45 connector in the wall using an ethernet cable (Cat 5e or newer)



Picture 1

Connectors inside the apartment

In new housing localities, there will be a fuse box near the apartment door. The connectors for the wall plugs in the apartment are located here. Depending on the apartment, the fuse box may look like the one in picture 2 below, or smaller.



Picture 2

Installation

- Follow the installation instructions provided with the router.
- The WAN-port of the router should be connected to the wall plug in the desired place within the apartment. After plugging in the router, you ought to check that the chosen wall plug is connected to the IN-port via ethernet cable inside the fuse box.

- Your own devices can be connected to the router either via ethernet-cable, or wirelessly through Wi-Fi, as instructed in the manual provided with the router.
- Depending on the make and model of the router, you may have to perform a first time set up before using it.

In case of malfunctions

- Restart the router by detaching the power cable. Re-attach the cable after a moment has passed.
- Check that the router and fuse box cables are intact, and plugged in correctly.
- Try to reset the router. This is usually done by pressing down a reset-button for a certain time (refer to the router manual).
- The older the router is, the more important it is to restore default settings. If the router has custom settings applied, it may cause problems.
- If the router is plugged in, and a device connected to it produces a notification from the internet service provider Elisa, and asks you to make a subscription, the connectors within the building must be fixed by Ellinet helpdesk personnel. In this case, contact Ellinet helpdesk.

Contact information

Ellinet helpdesk

Mon-Fri 9 am – 3 pm

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helpdesk@ellinkodit.fi

Ellinet-contracts

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